

LBM & Hardlines Regional User Meeting

Cincinnati, Ohio September 21-23, 2009

Whether your employees are seasoned veterans or brand new to Advantage or RockSolid POS, there is something for everyone at this meeting – all at an affordable rate of just \$395. The regional meeting will be in Cincinnati Ohio, September 21-23, 2009 at the Hyatt Regency Cincinnati hotel.

Regional users meetings offer these exceptional opportunities to learn more about your ECi software.

- Training in both new features and core system applications
- Previews of the latest enhancements
- Access to ECi staff and management
- Networking with peers

Cincinnati 2009 Schedule

Monday, September 21

6:30 p.m. – 8:30 p.m.
Registration and reception

Tuesday, September 22

8:00 a.m. – 5:15 p.m.
All day training session

Wednesday, September 23

8:00 a.m. – 5:15 p.m.
All day training session

Register online now at this link:
<http://www.ecisolutions.com/events/falllbm/default.htm>

We have rooms reserved for attendees until August 31 at a special rate.



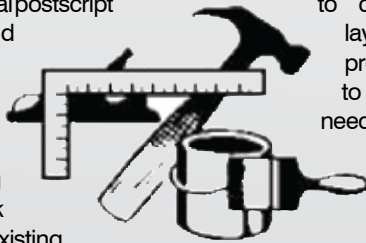
Customer Success Story

“I enjoyed the meeting very much. It was well worth the time, money and I would attend again. Being able to talk to fellow users gave me a chance to pick up on practices they use which is very helpful.”

— Carolyn Beatty, Grayco

Existing PostScript Forms- SPECIAL- \$595.00 until September 30th

Update your Company's image by customizing professional postscript plain paper invoices and statements with your company logo and/or watermark. For a limited time only, ECi Advantage is offering logo & watermark placement on the existing standard invoice & statement template. (popsig01, arcustps, arcusp2).



Optionally, you can choose to customize the form layout with a custom programming request to fit your business needs. Send logos and information to ABCSSales@ecisolutions.com for confirmation of production.

Invoice number	Invoice date	Reference	Type	Invoice amount	Applied	Unapplied	Account balance	Minimum Payment
00002	01/04/2007		GRAND PRIZE	-100.00			1736.98	1736.98
00002	01/10/2007	60000123	INVOICE	357.80	02/15/2007		1379.18	1379.18
00002	02/19/2007	60000145	INVOICE	54.00	03/15/2007		1325.18	1325.18
00001	02/19/2007		GRAND PRIZE	50.00			1275.18	1275.18
00001	05/29/2007	60000200	INVOICE	1190.00	06/15/2007		1085.18	1085.18
			Account Balance				1736.98	1736.98

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The Gift Card Advantage

Advantage's Gift Card application enables you to develop your own in-house gift card program. Use gift cards in place of cash or merchandise credits for customer returns, ensuring customers return to your store.

- Offer gift cards as rewards to loyal customers — mail cards to customers whose purchases exceed a certain amount each month. Just include the cards with their monthly statements
- Use gift cards for promotions — offer a gift card for all new charge accounts within a specified time

Complete Gift Card Management

The Gift Card application fully integrates with other Advantage applications for easy sales, redemption and management of cards.

- Sell, redeem, purchase, and maintain gift cards at the touch of a button
- Gift cards fully integrate with Advantage's POS, inventory, and Purchasing applications
- Real-time processing of gift card transactions — sell and redeem cards the same day

- Check card balances by simply swiping the card
- End-of-Day report provides accountability for gifts cards sold and redeemed

Getting Started with Gift Cards

Contact the sales department at 800-991-7283 regarding gift cards. Once the process is started, Advantage Customer Support will contact you and activate the program. Activations will be performed on a first-come, first-serve basis. Advantage offers you the ability to design a look for your cards that will be unique to your business.

Fall Webinars

Don't miss the Physical Inventory Count and AML sessions. Classes are conducted online and registration is required. All times are central. Classes open 10 minutes before start time; the instructor is available to help you connect to the online class room.

September

Inventory counts

September 15, 10:00 -12:00

Instructor: Larence

Ecinteractive

September 17, 10:00 -12:00

Instructor: Bryan

Document Imaging

September 18, 10:00 -12:00

Instructor: Jill

AML

September 8, 2:00 - 4:00

Instructor: Al

October

AML

October 6, 2:00 - 4:00

Instructor: Al

Inventory counts

October 13, 2:00 - 4:00

Instructor: Larence

Document Imaging

October 8, 10:00 - 12:00

Instructor: Jill

General Ledger

October 22, 2:00 - 4:00

Instructor: Les

Ecinteractive

October 13, 10:00 - 12:00

Instructor: Bryan

Ecinteractive

October 15, 2:00 - 4:00

Instructor: Bryan

Report Generator

October 16, 10:00 - 12:00

Instructor: Bryan

November

AML

November 10, 10:00 - 12:00

Instructor: Al

Inventory counts

November 12, 10:00 - 12:00

Instructor: Larence

Point Of Sale*

November 10, 2:00 - 4:00

Instructor: Jill

Ecinteractive

November 12, 2:00 - 4:00

Instructor: Bryan

Ecinteractive

November 17, 10:00 - 12:00

Instructor: Bryan

Email

November 19, 2:00 - 4:00

Instructor: George

Document Imaging

November 19, 10:00 - 12:00

Instructor: Jill

* The Point of Sale class does not teach order entry; you already know the basics. This class is all about order entry productivity. Do sales reps receive important messages the moment they log in to point of sale? Are common notes used so customers receive consistent information no matter who writes up the order? Does everyone know how to add a bar code on the fly or reprice an order? If you need to know how to handle tally, special orders, special search features, and how to use grouping mode for brown bag special pricing, this class is for you!

Physical Inventory Count Tips

Whether the count will be done with paper and pencil, or especially the AML M7100 handheld units, a little preparation goes a very long way. First-time users and companies unfamiliar with the process should schedule training and complete practice no later than one week prior to the physical count.

- Pick a small group of items and take a practice count. In the Play area, run the entire process. Do this as many times as it takes to get the procedure worked out, and all questions answered. Review the reports. Know

what to expect. Waiting until the night before, or the day of the physical could spell disaster.

- When using the AML M7100, the batch must be created first, counted, and updated before the next batch is counted.
- Check the Webinar class schedule in this issue of the newsletter. Don't forget to call 800-452-2502 and register for Physical Inventory training.
- View the Physical Inventory Count training video which runs about twenty minutes. This may be viewed

at work or at home. The website address is www.abcsinc.com/videos Contact Support at 800-452-2502 to obtain the login and password.

- We recognize that inventory management is a vital part of your business. However, physical inventory activity is not a surprise. Be sure to plan accordingly. At the end of month or year, and the first day of the new month, questions will always be answered. Callers requesting Physical Inventory training during this time period will be registered for the next available class.

“New Advantage” Webinar Schedule (All times are CST)

September

Monday	Tuesday	Wednesday	Thursday	Friday
7	8	9	10	11
9:00 System Admin 11:00 User Admin 3:00 General Ledger I	9:00 General Ledger II 11:00 Accts Payable I 3:00 Accts Payable II	9:00 Cash Drawer 11:00 Payroll 3:00 Inventory I	9:00 Inventory II 11:00 Accts Receivable I 3:00 Accts Receivable II	9:00 Point of Sale I 11:00 Point of Sale II 3:00 Purchasing
14	15	16	17	18
9:00 System Admin 11:00 User Admin 3:00 General Ledger I	9:00 General Ledger II 11:00 Accts Payable I 3:00 Accts Payable II	9:00 Cash Drawer 11:00 Payroll 3:00 Inventory I	9:00 Inventory II 11:00 Accts Receivable I 3:00 Accts Receivable II	9:00 Point of Sale I 11:00 Point of Sale II 3:00 Purchasing
21	22	23	24	25
9:00 System Admin 11:00 User Admin 3:00 General Ledger I	9:00 General Ledger II 11:00 Accts Payable I 3:00 Accts Payable II	9:00 Cash Drawer 11:00 Payroll 3:00 Inventory I	9:00 Inventory II 11:00 Accts Receivable I 3:00 Accts Receivable II	9:00 Point of Sale I 11:00 Point of Sale II 3:00 Purchasing

October

Monday	Tuesday	Wednesday	Thursday	Friday
5	6	7	8	9
9:00 System Admin 11:00 User Admin 3:00 General Ledger I	9:00 General Ledger II 11:00 Accts Payable I 3:00 Accts Payable II	9:00 Cash Drawer 11:00 Payroll 3:00 Inventory I	9:00 Inventory II 11:00 Accts Receivable I 3:00 Accts Receivable II	9:00 Point of Sale I 11:00 Point of Sale II 3:00 Purchasing
12	13	14	15	16
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19	20	21	22	23
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November

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16	17	18	19	20
9:00 System Admin 11:00 User Admin 3:00 General Ledger I	9:00 General Ledger II 11:00 Accts Payable I 3:00 Accts Payable II	9:00 Cash Drawer 11:00 Payroll 3:00 Inventory I	9:00 Inventory II 11:00 Accts Receivable I 3:00 Accts Receivable II	9:00 Point of Sale I 11:00 Point of Sale II 3:00 Purchasing

This webinar schedule pertains to “The New Advantage” software. Webinar sessions will be conducted via conference call and an online meeting.

The conference call opens 15 minutes before the meeting start time. Each session lasts approximately 1 hour and 15 minutes. The instructor is available to assist people in accessing the website. This helps each training session begin on time. Feel free to ask questions at any time during the presentation.

Attendance is limited to 5 companies per webinar. Contact the support operator on the Support line at 800-452-2502 to register for the next available class, or send an e-mail to: advantage_support@ecisolutions.com.

Due to high demand, registration is required by 4 PM Central Time the day prior to class. Register by accepting the e-mail invitation provided by the support operator.

